



GÜROK TURİZM VE MADENCİLİK A.Ş.

ALİ BEY RESORT SORGUN

SUSTAINABILITY REPORT (2018)



Continuous Development and Standards Directorate

1. OUR SUSTAINABLE TOURISM ACTIVITIES

For sustainable tourism, economic development must be achieved without damaging the environment. Therefore, environment, workforce, natural resources, historical and cultural values must be protected in order to ensure that development continues in short, medium and particularly in long term.

It is mandatory to establish an optimal balance between economic growth target and environmental protection target since extermination of natural capital while increasing physical capital goods, i.e. decreasing the capital stock of tourism, would not ensure sustainability.

Policies of AliBey Hotels&Resorts are determined to protect such balance at all times.

1.1. POLICIES OF ALİBEY HOTELS&RESORTS

1.1.1. Quality Policy

We detect any adverse effects we make on the environment during implementation of our activities, and we take under control potential hazards and wastes in order to protect the environment we live in and to ensure its continuity. We increase the level of trust and satisfaction of our guests by providing products and services with suitable quality to our guests.

We keep our quality under control according to national and international standards, and we lay emphasis on suggestions that may increase quality, as well as research and development activities. We present quality and safe products to our guests for their health. We provide the best service to our guests by being engaged in continuous improvement activities. Within the framework of sustainability, we prioritize domestic products and services while supplying products and services. We adopt modern management and human resources approaches, and we believe in institutionalization and being an organization that develops itself.

We aim to establish a fair working environment that is consistent with laws and relative regulations, that shows respect to employees, and that provides a healthy and safe environment, and to increase the level of success, development and loyalty of our employees.

1.1.2. Environmental Policy

In Ali Bey Hotels & Resorts, we detect any adverse effects we make on the environment during implementation of our activities, and we take under control potential hazards and wastes in order to protect the environment we live in and to ensure its continuity. We undertake;

- To purchase packaged products in recyclable and large packages,
- To adjust the amount of food that we serve according to the number of our guests, and to avoid wastage of food, and
- To take environmental safety measures in the vicinity of our storages, which include hazardous materials.

We conform to applicable environmental laws, regulations, legislations and arrangements in order to ensure that natural resources are used under control, and that pollution of air, water and soil is minimized. We undertake;

- To ensure that all of the wastes are assigned to categories, whether they are hazardous/non-hazardous, and to recycle the same by authorized bodies,
- To decrease usage of fossil fuel by tending towards renewable energy, and
- To select the cleaning chemicals we use out of chemicals that are recycled by 80% in the nature in minimum.

We organize events to ensure that environmental consciousness is adopted not only by our employees, but our guests as well, and we create added values in the nature and environment by establishing collaboration with local governments for such purpose. We undertake;

- To keep our coastal regions clean with the support of our guests,
- To be engaged in monitoring the nesting area of Caretta Caretta, providing information to our guests in this respect and turning off the lights of the coastal area at nights, and
- To organize events, with regards to protection of the environment, for the children of our guests and primary schools available in our region in order to raise more conscious individuals for next generations.

1.1.3. Purchasing Policy

In Ali Bey Hotels & Resorts, we select suppliers, who supply environment-friendly construction materials, sustainable food and consumption products, and who conform to legal regulations, and who lay emphasis on human rights, occupational and health and safety and environmental safety by their understanding of business ethics, and we purchase services from such suppliers.

1.1.4. Human Resources Policy

The objective of the Human Resources policy is to ensure that specialized personnel, who may provide a competitive advantage in the national and international arena, are employed within the body of any of the entities of ALİ BEY HOTELS & RESORTS.

1.1.5. Policy for Establishment and Maintenance of Fair Working Environment

Ali Bey Hotels & Resort considers establishment and maintenance of a fair working environment as one of its most critical priorities. It is aimed to increase the level of success, development and loyalty of employees by establishing a healthy and safe working environment that is consistent with any of the laws and regulations, that shows respect to employees.

1.1.6. Occupational Health and Safety Policy

In Ali Bey Hotels & Resorts, we improve occupational health and safety activities continuously, and we conform to laws and legislation on occupational health and safety, and we raise consciousness among our employees on occupational health and safety.

1.1.7. Guest Complaints Management Policy

In Alibey Hotels & Resorts, it is among our main principles to provide effective, realistic and applicable solutions to any complaints made by our guests as soon as possible, within the period they accommodate in our facilities, and within the principles of sensitivity, and to optimize the level of satisfaction and loyalty of our guests, to improve our entity at all times, to raise consciousness among our personnel and to support them by trainings.

1.1.8. Food Safety Policy

In Alibey Hotels & Resorts, it is among our main principles to present healthy, safe and hygienic products by ensuring that products, which conform to National – International legislations and Microbiological, Physical and Chemical specifications requested by our guests, are produced, stored and carried by including healthy and quality inputs, to optimize the level of satisfaction of our guests, and to improve our entity at all times for such purpose, to provide information with regards to food safety throughout the food chain, and to raise consciousness among our personnel and to support them by trainings.

1.1.9. Social Responsibility Policy

Within the framework of corporate social responsibility principle, we develop and implement projects that provide benefit to the society and that aim to improve the quality of the life of individuals, and we show an effort for the development of our society, and we support our employees to volunteer for suitable social and communal activities, which they may participate with social responsibility consciousness.

We aim to be a facility, which accommodates volunteer people, who spend time, energy and material resources for social projects. Our main objective is to raise awareness among the society on issues that may make contribution to the quality of the life of individuals, and to pioneer the society in this field.

We take care to fulfil the social and environmental responsibilities, which we assumed against the society in regions where we are engaged in activities and in other cities where our employees live intensely, in collaboration with educational institutions, public and non-governmental institutions and other stakeholders accordingly.

We encourage our facilities to certify their practices in conformity with international standards.

1.1.10. Policy on Protection of Children

In Ali Bey Hotels & Resorts, we aim to determine an ethical attitude against exploitation and abuse of children, to provide training to our personnel on this issue, to ensure that the children of our guests are protected and are safe, and to conform to applicable laws, regulations, legislations and arrangements.

1.2. SUSTAINABLE MANAGEMENT SYSTEMS

1.2.1. ISO 10002 Guest Complaints Management System

Guest complaints management system aims to ensure that complaints made by our guests are assessed consistently, systematically and responsibly, are followed effectively, are solved rapidly and are assessed analytically on professional basis. It provides assistance in developing a customer oriented approach for providing solutions to complaints and for improving the skills of the personnel in terms of working with customers, and it provides a basis for reviewing and analysing complaints handling processes, solutions provided to complaints and process improvements.

1.2.2. ISO 14001: 2015 Environmental Management System

We improve our activities related with environment continuously, and we continue to make researches on issues of eco-innovation. We aim to determine any impacts that we may make to internally and externally, and to ensure environmental sustainability.



1.2.3. ISO 22000 Food Safety Management System

We implement food safety management system in order to ensure that the health of our guests is secured completely. One must meet such conditions at optimum level in order to survive in the global market. It is one of our main objectives to produce our products in safe conditions for our guests and to present the same in healthy and hygienic conditions in order to ensure that our guests are satisfied at optimum level.



1.3. SUSTAINABLE FACILITY DESIGN

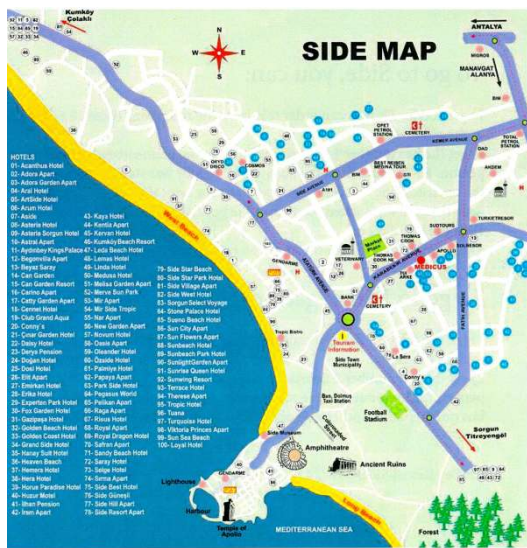
Built with Istanbul waterside architecture, AliBey Resort Sorgun Facility, which respects the environment naturally and culturally, is among the rare accommodation facilities with its structure and social areas between the green vegetation.



1.4. PROMOTION OF LOCAL AREAS

1.4.1. Promotin of Cultural Activities

We make contribution to protection of historical, natural and cultural values by collaborating with local governments, and we inform our guests by brochures, posters and our newspaper, which we publish regularly within the body of our facility. In addition to natural and historical beauties, guests are also informed on festivals and other events that are organized in our region.



To go to Side, you can:

- 1) get taxi for €8. You can order taxi from the reception. Takes 10 minutes to the old town.
- 2) get the bus number 11 across the street at the main entrance, €1 per person. 10-15 minutes to the bus station. In Side bus station, you can get the open-top bus ~60 cents per person to old town if you do not want to walk through the ancient road. To come back to the hotel, take bus number 10 at the bus station.
- 3) have a walk on the beach. About 30 minutes to the Apollon Temple.

To go to Manavgat, you can:


- 1) get taxi for €10. You can order taxi from the reception. Takes 15 minutes to the town center.
- 2) get the bus number 2 across the street at the main entrance, €1 per person. 25-30 minutes to the town center. To come back to the hotel, take bus number 10 the other side of the street (i.e. in front of Burger King).

Ali Bey Resort Side: +90 (242) 744 14 14
(press 1000 for the Guest Relations)



1.4.2. Promotion of Natural and Historical Places

We have information boards and Ali Bey Hotels & Resorts, which is published in every week, in order to notify our guests regularly on environmental activities that are organized within the body of the facilities of Ali Bey Hotels & Resorts, to collect wastes at source for a sustainable environment, and to announce awards and certificates that are conferred, as well as environmental awareness activities.




Tarihi Tatil Cenneti - Side

Side, Türkiye'nin en eski sahil yerleşim yeridir. Tarihi ve doğal güzellikleri ile birçok yabancı ve yerli ziyaretçiye evsahipliği yapan Side, Mısır'ın önemli bir turizm beldesi olan Side, Akdeniz'in en güzel koylarından biridir. Side, antik dönemde yerleşim yeri olarak "Nar" adıyla bilinirdi ve bu nedenle "Nar" adıyla anılır. Side, Akdeniz'in en güzel koylarından biridir. Side, Akdeniz'in en güzel koylarından biridir.

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EFES ANTIK KENT

One of the most important centers of the ancient world and one of the twelve cities of Ionia is the ancient Greek Ephesus on the western coast of Anatolia. It is located within the boundaries of the present-day Turkish district.

As the main gate between East and West, and an important port city of Ephesus, one of the most important of these features in a political and Trade Center has been enhanced and the capital of the Roman Empire in Asia. However, the importance of ancient Ephesus as a major trade center only development and increased by the loss of the capital based on the tradition of the ancient Mother Goddess of Anatolia, Kybele.

The Antioch culture the important temple is located in the Temple of Artemis at Ephesus. This temple is regarded one of the Seven Wonders of the World and as the temple built in marble in the ancient world. As a temple to the goddess Artemis made in ancient times, this temple is known as the "Bey" in their people. Apart from the Temple of Artemis, Ephesus is important for many Christians.

Chapel of St. John the Virgin Mary was believed to be founded by her years with St. John and is a place of pilgrimage for Christians. Some of the Pope's who lived the House of the Virgin Mary. Every year on August 15 a great ceremony called the Christmas Eve Festival is held in the city of Ephesus. The Virgin Mary was born in the city of Ephesus. The Virgin Mary was born in the city of Ephesus. The Virgin Mary was born in the city of Ephesus.

1.4.3. Introduction of Religious and National Holiday Culture

By sharing the meaning and importance of our religious and national holidays with our guests; we publish these issues in our daily newspaper. In addition, on the morning of the feast, when our guests wake up, they come across our newspaper and akide candy. Thus, we reflect both the importance of the festival and our culture.



23 NİSAN ULUSAL EGEMENLİK VE ÇOCUK BAYRAMI



Ali Bey Resort Sorgun ailesi olarak iyi bayramlar ve iyi tatiller dileriz.

Ali Bey Resort Sorgun Family wishes you a happy holiday and happy Bayrams.



11 Ayın Sultanı Yüce Ramazan,
Holy Ramadan: "Sultan of 11 Months"



Bendiklerinizle birlikte
nice güzel ve mutlu bayramlar
geçirmenizi dileriz.



Holy Bayram of Ramadan



Among Turks, kissing the hand of an elder and touching it to your forehead is a sign of respect shown to elders. Kissing the hands of older family members is an obligatory ceremony of Bayram.

Ramazan Bayramı

İslâm
dininde Ramazan
ve Kurban Bayramı olmak
üzere iki bayram bulunmaktadır.

Ramazan Ayı'nın sonunda 3 gün olarak kutlanan Ramazan Bayramı'nda inananlar birbirlerini ziyaret ederler, dargınlar barışır, dostluklar pekişir. Bunun yanında, vefat etmiş yakınlar anılır, fakirler unutulmaz, yardımlar yapılır, çocuklar sevindirilir, hediyeler verilir.

Bayram is the Turkish word for a nationally celebrated festival or holiday, applicable to both national or religious celebrations. In accordance with this dual applicability, the method with which one determines the yearly timing of Bayrams is different for national and religious holidays.

After the holy month of Ramadan, Muslims celebrate 3 days long Ramadan Bayram which they visit each other, resentful people are brought to peace, friendships becomes even stronger. This year, Holy Bayram of Ramadan will be celebrated on July 28th, 29th 30th.

1.4.4. Turkish Cooking Courses

We invite our guests to cook together with our expert chefs in order to discover the delicacies of Turkish Cuisine.



1.4.5. Introduction of Turkish Tiles

We exhibit vases, plates, etc. from the tiles in our accommodation units in order to promote Turkish tile art in our facility that hosts Turkish architecture.



1.5. PROMOTION OF REGIONAL TURKISH CUISINE CULTURE

Cuisine of a different region is offered to our guests in our restaurant everyday in order to promote the Turkish cuisine and culture.

1.5.1. Cuisine Culture of the Mediterranean Region

Mediterranean Cuisine is a healthy cuisine, in which lacks no vegetables and various herbs, sea products and particularly olive oil, which is preferred to lead a healthy life. According to a research, the risk of Alzheimer is lower in those, who follow a Mediterranean type of diet, and the risk of a heart attack is lower in inhabitants of Mediterranean. Fruits are consumed after meals without fail. If you like healthy and light food, than Mediterranean cuisine is the right choice for you.



1.5.2. Cuisine Culture of the Southeastern Anatolia Region

You may see best examples of Turkish kebab in the Southeastern Anatolia Region. As a commercial cuisine, Gaziantep, which is one of the cities located in the region, exhibits the most beautiful examples of Turkish kebab and baklava (multi layered flaky pastry with walnuts, pistachios etc.) thanks to its kebabs and baklavas. Steak tartar a la turca and kadayıf (oven baked shredded pastry with pistachio filling in thick syrup angel's hair dessert) with cheese are the most striking cuisine in Şanlıurfa. Cooked meatballs, burma kadayıf (shredded wheat dessert with pistachio filling) and Sütlu Nuriye (baklava with milk and pistachios) are the most striking cuisine in Diyarbakır. Stuffed lamb ribs is the most striking cuisine in Mardin. Perde pilavı (pilaf with chicken and nuts enveloped in thin dough topped with almonds) is the most striking cuisine in Siirt.



1.5.3. Cuisine Culture of the Marmara Region

Marmara Region is considered as the centre of Classical Turkish Cuisine. In this region, which is also fed by the cuisine of communities it accommodates, we still enjoy in Istanbul cuisine the inheritance of these communities, who have a very rich culture in terms of appetisers and sea products. Cuisine of Marmara Region is the right choice for you with its delicious meatballs, Iskender Kebab, almond paste, halvas and wide range of flavours.



1.5.4. Cuisine Culture of the Aegean Region

Warm people of the warm climate, pure olive oil, various ranges of herbs, fishes and sea products come to our mind immediately, when we say Aegean region. In Aegean Region, cuisine culture is based on olive oil, and it is the region where vegetable foods are consumed the most. Aegean cuisine is literally a symbol of the multi cultural structure of our country. Turks, Greeks, Jews, Levantines, Bosnians and Albanians made a contribution to this culture, and created a whole new culture by enriching the variety of foods.



1.5.5. Cuisine Culture of the Black Sea Region

Anchovies, nuts and tea are the main ingredients of the Black Sea cuisine. However, it would be unfair to degrade the Black Sea cuisine only to anchovies, nuts and tea. In this cuisine, herbs, butter and cheese play a critical role as well. In spite of the eating and drinking habits of the new generation in our country, people of the Black Sea continue to eat the flavours of the Black Sea in their houses without making any change at all. Black Sea region and its people are waiting for you to explore thanks to ability to protect its authentic flavours successfully, as well as its joyful local people.



1.5.6. Cuisine Culture of the Central Anatolia Region

Cuisine of the Central Anatolia is a distinctive cuisine thanks to the architecture of its kitchen, tools, type of meals, cooking methods, table arrangement and foods that are prepared for the winter. Wheat products, flour (various pastries) and bulgur constitute the main ingredients of the food culture of the inhabitants of the Central Anatolia Region. Mutton, yoghurt, potato and vegetables (aubergine and fresh bean) play a critical role. Kuzu tandır (pit roasted lamb), bulgur pilaf, stew with chick-peas, su böreği (pasta with cheese parsley filling), mantı (a ravioli-like dish served with yogurt), flour halva and rice pudding are cooked in special days. Gözleme (Turkish pancake) is the favourite pastry. Kayseri mantısı has become a byword.



1.5.7. Cuisine Culture of the Eastern Anatolia Region

Eastern Anatolia Region, which has a cold climate, is the heaven of livestock products. Butter, yoghurt, ayran (drink made of yoghurt and water), cheese, honey, grains and legumes give shape to the cuisine of the region. Delicious types of yoghurt foods may be observed in this region. Tea is the legendary drink of this region. Some of the foods that must be tasted in this region are as below; butter and honey in Kars, cağ kebab (a horizontally stacked marinated rotating lamb kebab variety) in Erzurum, Van cheese, which is made in Van by being buried into the soil reversely with the herbs obtained from mountains, and lavash, and delicious Tulum cheese (a very sharp and salty cheese wrapped in goatskin) in Erzincan.



1.6. PROTECTION OF CHILDREN

We established a procedure for protection of children in order to determine methods and responsibilities for protecting children from any type of abuse and exploitation.



1.7. PEST MANAGEMENT

An effective pest management is required to prevent any epidemics that source from communal life centres, including holiday resorts and hotels. Also, pest management and control procedures must be conducted regularly according to the law. In pest management, it is critical to prevent reproduction of various living creatures, such as mosquitos, houseflies, ants and spiders etc., without giving any damage to the environment and off-target living beings by preserving natural balance. Chemicals that are used in pest management, which is performed effectively and under control, are approved by World Health Organization and Ministry of Health, and they do not pose any hazard acutely.

In AliBey Hotels & Resorts, it is among our priorities to use chemicals, which are approved by the Ministry of Health for pest management purposes, and to apply insecticide in the right dose and at the right time. A pest management program, which is of high standards, is applied in AliBey Hotels & Resorts and its vicinity uninterruptedly and consistently.

SAHA İlaçlama

Profesyonel Pest Control Company...

"we produce solutions not excuses"

0 242 746 0037 7/24 Service

Phone: 0.242 746 00 37 - GSM: 0.532 743 35 23
e-mail: sahailaclama@hotmail.com
Yukarı Pazarıcı Mh. 4001 Sk. No: 12/B Manavgat / ANTALYA

Human Böceği / Cockroach
Karıncalar, Sivrisinek / Fly
Çift Faren / Mouse
Kirmizi Palmiye Böceği / Palm Beetle
Kene, Tıbbi Arılar / Tick, Chinch

1.8. CERTIFICATES AND AWARDS

1.8.1. ISO Certificates

- ☑ *TUV AUSTRIA ISO 10002*
- ☑ *TUV AUSTRIA ISO 14001*
- ☑ *TUV AUSTRIA ISO 22000*

1.8.2. Guest Satisfaction Awards

- ☑ *Otel Puan Ödülü (2010-2011-2012-2013-2014-2015)*
- ☑ *Zoover Recemmeded (2011-2012)*
- ☑ *Tez Worldberry (2011-2012)*
- ☑ *Top Hotels TOP 100 (2011-2012-2013-2014)*
- ☑ *Tui Blue Award (2012-2013 Bronze)*
- ☑ *Holidaycheck Quality Selection (2013-2015)*
- ☑ *TUI UK & Ireland Best Thomson A' la Carte Gold Medal (2013)*
- ☑ *Zoover Award (2013-2014-2015)*
- ☑ *Top 10 Hotels 7 th. Romantic Hotels Award (2014)*
- ☑ *TUI Gold Medal Best Thomson A La Carte Accommodation Awards (2013)*
- ☑ *Booking.com Award of Excellence (2014-2015-2016)*
- ☑ *Trip Advisor Certificate of Excellence (2013-2014-2015-2016)*
- ☑ *Zoover Kids Holiday Tip Selected (2015)*



1.8.3. Sustainable Environment Awards

- ☑ *Blue Flag (2010-2011-2012-2013-2014-2015-2016-2017)*
- ☑ *TUI Tierfreundliches Hotel*
- ☑ *TUI Umwelt Champion (2011-2012-2013-2014-2015-2016-2017)*
- ☑ *TUI Holly (2011-2012-2013-2014-2016-2017)*
- ☑ *Green Key (2017-2018)*
- ☑ *Travelife (2011-2013, 2013-2015,2015-2017)*
- ☑ *Gren Star (2018 - 2020)*



1.8.4. Human Resources Awards

- ☒ Kariyer.net Respect to Human Award 2011-2013
- ☒ Kariyer.net Certificate of Achievement, Respect to Human Awards 2014 – 2015 - 2016

1.9. MEMBERSHIPS

- ☒ Union of Mediterranean Touristic Hoteliers and Operators (AKTOB)
- ☒ Titreyengöl – Sorgun Association of Touristic Hoteliers (TİSOYAB)
- ☒ Turkish Foundation for Combating Erosion Reforestation and Protection of Natural Habitats (TEMA)
- ☒ EKOIQ Green Work, Green Life Magazine
- ☒ Membership of Human Resources Executive Association
- ☒ Kariyer.net



2 PERSONNEL MOTIVATION ACTIVITIES

Ali Bey Hotels & Resorts Women Bowling Tournament 2018

Total of 138 female personnel, who are employed in the facilities of Ali Bey Club and Ali Bey Resort, gave us thrilling time in the tournament held in Manavgat Big Bang Bowling Hall on September 3, 2018. The objective of this event was to ensure that our employees relieve the tiredness of entire year and that they gave an happy end to the season, and to increase their motivation for the next season and to life their spirits. We served compliments during the event, and presented gift vouchers, medals and cups to the teams that came first, second and third. Kitchenware made of borasilicate glass were presented to each player.



Ali Bey Hotels & Resorts 2018 Football Tournament

Ali Bey Hotels & Resorts Football Tournament, in which total of 12 team competed this year, took place between September 5 and October 3. Employees and families showed great interest in the tournament, to which each directorate participated by providing a team. Images and videos of daily matches are broadcasted in the Facebook address of the Human Resources Department of Ali Bey Hotels & Resorts. Comments on scores and played matches are sent to company e-mail addresses. Club Kitchen team became the champions of 2018, and each of the players were presented with a medal and gift vouchers. Champion Cup was presented to the relative team. Second and third place medals were presented to the second and third placed teams, and we also presented fair play award, top scorer award and golden glove award.



Ali Bey Hotels & Resorts 2018 Executives Bowling Tournament 2018

Total of 8 teams comprised of 24 Executives from Ali Bey Club, Ali Bey Resort and Ali Bey Headquarters competed in the tournament held in Manavgat Big Bang Bowling Hall in November 8. The team that is comprised of the executives of Ali Bey Club won the Champions cup.



Ali Bey Hotels & Resorts Mother's Day Greetings

In the Mother's Day, we presented books to all of the female personnel, who were employed within the body of our facilities in Ali Bey Hotels, in order to make them feel that they are special.



Ali Bey Hotels & Resorts Father's Day Greetings

In the Father's Day, we presented coffee cups and Turkish coffee to all of the male personnel, who were employed within the body of our facilities in Ali Bey Hotels, in order to make them feel that they are special.



Ali Bey Hotels & Resorts April 23 Greetings

Children are the light of our future, and in April 23 National Sovereignty and Children's Day, we presented Drawing Books and Colouring Books to the children of our personnel, who were employed within the body of our facilities in Ali Bey Hotels, in order to make them feel that they are special.



Birthday Events of Ali Bey Resort Sorgun

Birthdays of the personnel employed in our facility are celebrated in Feraş Disco end of every month.



Ali Bey Resort Sorgun 10th Anniversary Plaque Ceremony

On 10.10.2018, Fatma AYAZ, our General Manager, presented thank you plaques to our personnel, who have been employed in our facility for 10 years.



Wishing Happy Religious Festivals to our Personnel Ali Bey Hotels & Resorts

General manager and facility managers wished happy religious festivals to our personnel in our facilities at Ali Bey Resort Sorgun in the 1st day of eid el-fitr and eid al-adha.



Ali Bey Hotels & Resorts Personnel Event

Our employees had an unforgettable night in Ali Bey Hotels & Resorts Personnel Event, which took place in Özler Wedding Hall in October 24 and 25. Employees of Ali Bey Hotels & Resorts, who had a successful season, relieved the tiredness of the season in this special night.



Cappadocia Journey of Ali Bey Hotels & Resorts / Executives

Hakan Öztürk, our General Coordinator, organized a Cappadocia Journey for the Executives of Ali Bey Hotels & Resorts, and Metin Tolunay, Human Resources Manager, hosted the event, which included 2 overnight stays between November 14 and 16.



3. OUR SOCIAL RESPONSIBILITY ACTIVITIES

3.1. SOCIAL RESPONSIBILITY PRINCIPLES

✔ Within the framework of corporate social responsibility principle, we develop and implement projects that provide benefit to the society and that aim to improve the quality of the life of individuals, and we show an effort for the development of our society.

✔ we support our employees to volunteer for suitable social and communal activities, which they may participate with social responsibility consciousness.

✔ We aim to be a facility, which accommodates volunteer people, who spend time, energy and material resources for social projects. Our main objective is to raise awareness among the society on issues that may make contribution to the quality of the life of individuals, and to pioneer the society in this field.

✔ We take care to fulfil the social and environmental responsibilities, which we assumed against the society in regions where we are engaged in activities and in other cities where our employees live intensely, in collaboration with educational institutions, public and non-governmental institutions and other stakeholders accordingly.

✔ We encourage our facilities to certify their practices in conformity with international standards.

✔ In Ali Bey Hotels & Resorts, we show an effort to ensure that all of these principles are developed and implemented within the body of our facilities in general, and that the same are supported and inspected.

3.2. ACTIVITIES FOR SOCIAL DEVELOPMENT AND PROVIDING BENEFITS TO LOCAL AREA

OVERCOME THE OBSTACLES PROJECT;

In the events organized for the children with mental disabilities, who are receiving education in Manavgat Dr. Hüseyin Vural Vocational School, in May 11-16, Disability Week, facilities of Ali bey Hotels & Resorts met food and beverage requirements of students.



PROJECT FOR HOSTING DR. HÜSEYİN VURAL PRIVATE EDUCATION SCHOOL

We hosted the mentally disabled children, who are receiving education in the Tourism Department of Dr. Hüseyin Vural Vocational School within the scope of the Social Responsibility Project titled Overcome the Obstacles. Housekeeping supervisors showed check out room-bathroom cleaning procedures to the students from accommodation department.



PROJECT TITLED HAND IN HAND FOR CLOTHING BINS:

Turkey made a significant development in macroeconomic indicators in recent years. However, in spite of all of this development in the economy, the status of our country has not changed much in terms of humanitarian development.

In today's world where economic indicators are going negatively for most of the people in society, we aim to reach to many people in need by our campaign named "Clothing Bin" that we intend to realize with our instinct to cooperate, which also constitutes the basis of Anatolia's self-reliance policy.



In Ali Bey Hotels & Resorts family, we aim to contribute to the development of social solidarity by our campaign, which we shall organize in coordination with Local authorities and various non-governmental organizations in order to support individuals, who are weak socio-economically.

In this context, as a result of the works we performed with the Social Market Supervisors of Manavgat Municipality and TISVA (Turkey Wastage Prevention Foundation), we decided to provide Clothing bins to both of our facilities. Subject clothing bins are purchased from TISVA (Turkey Wastage Prevention Foundation) in order to support them, and they are placed in an area, which both our employees and guests may see, and all of our employees are notified by internal communication sources.

In 2018, Ali Bey Club provided 974 clothes in total and Ali Bey Resort provided 521 clothes to Manavgat Municipality Social Market in order to be presented to those in need.

TOURISM WEEK EVENTS;

As a requirement of our Social Responsibility policy implemented in Ali Bey Club Manavgat and Ali Bey Resort Sorgun, we adopted it as our principle to provide support to activities that are performed in the area we are located. Therefore, members of our team present various flavours prepared by our F & B team in the Events held within the scope of Tourism Week, which is organized annually.

POLICE WEEK EVENTS;

In the events held in our city in connection with the police week, our team presented various treats that are prepared by the F & B team of Ali Bey Club Manavgat.



COLLECTION BOXES FOR HOMELESS CHILDREN;

In order to support homeless children, we provided collection boxes, to which our guests and employees may access easily, in the Reception Buildings of Ali Bey Resort Side and Ali Bey Club Manavgat. Donations that are collected in these boxes are spent to support homeless children located in Kütahya.



4. ENVIRONMENTAL TRAINING AND AWARENESS ACTIVITIES

4.1. Environmental Practices

Environmental Items

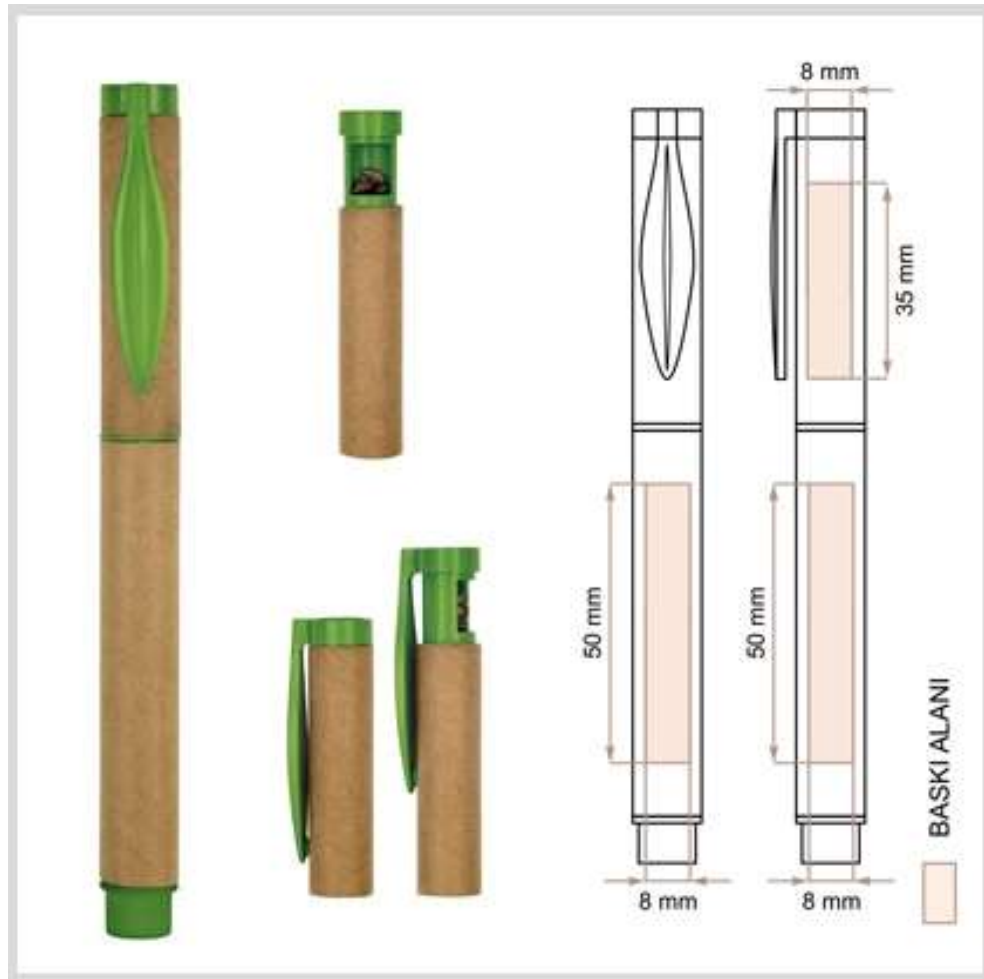
Cercis Siliguastrum Pens

We present environment friendly pens to our guests and personnel in order to support development of environment protection culture. Recycled papers and pens made of biodegradable plastic supplied for the personnel are being used.



Pens including Black Pine Seeds

We offer our guests' pens that include biodegradable flower seeds, and we offer the same in events we organize for increasing environmental awareness.



Heat (Insulation) Glass Use

With the use of insulating glass in our facility, heat loss is reduced and the solar heat entering the room is reduced compared to standard double glazing.



Environmentally Friendly Transportation

The vehicles we use in the facility are rechargeable vehicles and we reduce the use of fossil fuels. In case of battery changes, waste is avoided by returning to the company.

electricity is produced by vehicles's solar panels to save electricity.



Natural Drying

After cleaning the carpets in the guest rooms, we reduce the energy consumption by preferring natural drying.



Organic Garden

Human beings have realized the damages they have caused to the living and environment they live together with their own living space through the agricultural activities they carry out to date. For this purpose, new agricultural approaches that are compatible with nature, using the right resources, aiming for sustainable development and protecting animal welfare have started to spread all over the world.



Tree Planting Activities

As Ali Bey Resort Side management and employees, we believe that nature is important to us and the reason why our guests choose our facilities is that they have large green areas outside the sea - sand and sun. Apart from this belief, we carry out tree planting activities in appropriate periods every year with the awareness of the importance of protecting and increasing green for our future generations.

We are planting olive trees with our guests coming for honeymoon.



4.2 Providing Information to Guests and Personnel

Resort Newspaper

We provide information to our guests regularly on the local area, environmental events and environmental practices by our Resort Newspaper published in every weeks, and we kindly request from them to support us.



AliBey Magazine

AliBey Magazine, which we present to our guests in our guest rooms and receptions, is renewed annually, and we inform our guests on the activities we perform in our facilities, as well as activities we perform in relation with sustainable tourism.



Journal of Environment and Children

Our environment and children's magazine prepared for our children's guests; information about plants, natural life, environmental management system, organic garden, etc. are presented to our children guests.



Pool Water Information

In order to present the hygiene status of the pools in our facility, analysis results are displayed on the edge of each pool.



Important information about our organic products and organic farming activities that we grow in our organic garden are presented in the organic agriculture boards.



Personnel Information Board

In personnel areas, there are information texts on safe working and saving energy and water.

4.3 Environmental Training and Awareness Raising Events Organic Garden Event

5 June Environment Day Event with the Participation of Guest Children



PROVISION OF PLANT – TREE SUPPORT TO THE FORESTRY DIRECTORATE;

In Ali Bey Club Manavgat, we are collaborating with the Forestry Directorate and Manavgat Municipality in order to ensure that various plants, which we grow in our greenhouse, support the forestation works performed in our region. Most of the plants that are grown in our greenhouses are donated to Manavgat Municipality within the scope of such works.

Bird House Event with Guest Children

Ali Bey Resort Sorgun facility on 01.08.2018 we have done bird houses with our children we painted colorful bird houses and placed in the trees in our facility.



Blue Flag Ceremony with Öger Elementary School Students, Coast Cleaning Activity and Theme Membership

Blue Flag is an international environmental award given to qualified beaches and marinas that meet the required standards, these criteria are collected under the headings of bathing water quality, environmental education and information, environmental management and life safety. Our Hotel Ali Bey Resort Sorgun was awarded the Blue Flag award given by TÜRÇEV every year. Our beach, which deserves to receive the Blue Flag, was once again cleaned with our students and exhibited exemplary behavior at 29.05.2018. We have been able to have fun with our students in our Mima Club area and send them happy from our facility.



RUNATOLIA MARATHON

As the team of Ali Bey Hotels & Resort, participated to Runatolia Marathon held on March 4, 2018 in order to raise awareness on tourism and to make contribution to winter tourism.



ENVIRONMENTAL CLEANING PERFORMED IN SİDE ANTIQUE CITY WITH THE PARTICIPATION OF HOTEL PERSONNEL

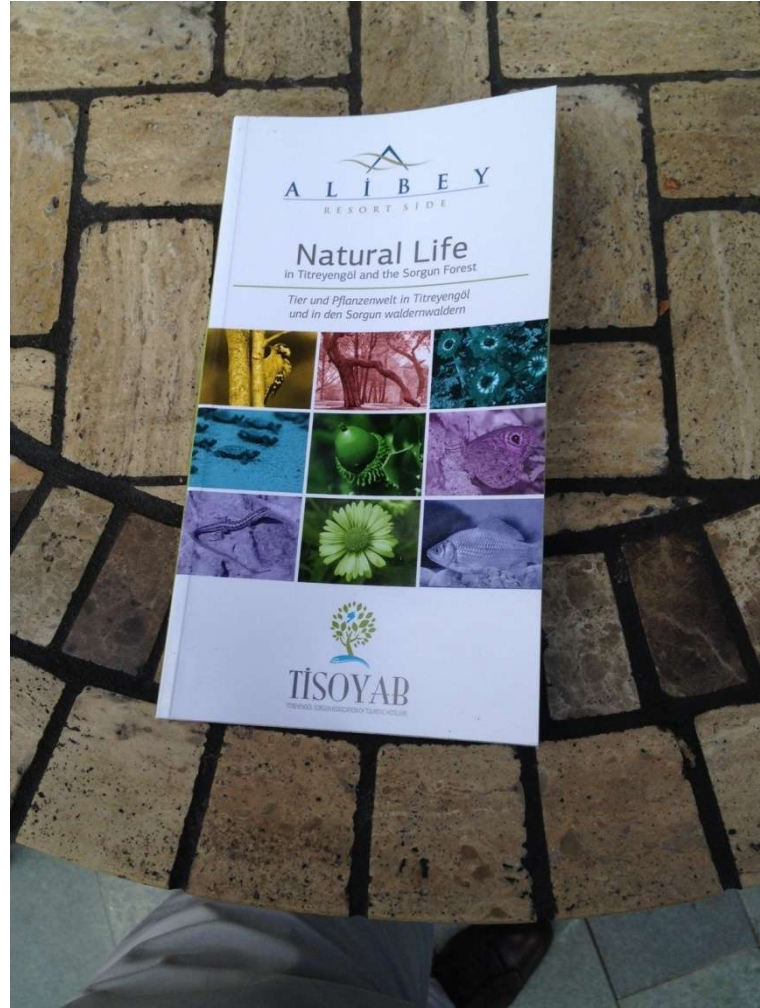
On 16.03.2018, environment cleaning event was organized in Side Antique City with the participation of hotel personnel in order to draw attention to environmental awareness in Manavgat district. 100 hotel personnel collected 80 kilograms of waste in the event that continued for one hour. We supported environment protection activities as the team of Ali Bey Hotels & Resort.



4.4. DOĞAL YAŞAMI KORUMA FAALİYETLERİ

Wildlife Guide

Titreyen lake Natural life guides, which contain natural life information in Titreyengöl and Sorgun Region, prepared by Sorgun Tourism Investors Association (TİSOYAB), are available in guest rooms and public areas.



Cats Protection and Cat House Project

Within the scope of our conservation work, we feed our cats in our cat houses. Our cats in the cat houses are regularly checked by the veterinarian.

Both of our facilities are built in the style of Holiday Village established on a large area. Consequently, although there is an architectural project, a natural habitat has also been formed, and the cats are the indispensable elements of this natural structure. Since 2014 season, sheltering and feeding areas have been established for tens of cats living in our facility.

A total of 150 kg of cat food has been spent in both facilities in 2017 season, cats have been vaccinated by veterinarians and cats with health problems have been improved by veterinarians.



Plant Protection

In order to create natural green areas, while planning the garden, the plan was made considering the future and away from symmetry. In our garden, there are a total of 500 species of plants suitable for 200 species of Mediterranean flora.

